



SAN LAMEER ESTATE
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MASTER HOMEOWNERS ASSOCIATION NPC
(A NON-PROFIT COMPANY)
HOOF-HUISEIENAARSVERENIGING NWM
(* N NIE-WINSGEWENDE MAATSKAPPY)

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ADDRESS // ADRES
San Lameer Estate // Landgoed
R61 Main Road // R61 Hoofweg
Lower South Coast // Laer Suidkus
KwaZulu-Natal

25 March 2020

Dear Homeowners

South Africa's President announced on Monday, 23 March 2020, that the country will implement a nationwide lockdown to contain the further spread of the coronavirus infections in SA.

Due to this announcement of a 21-day national lockdown from midnight 26 March 2020 until midnight 16 April 2020, all **offices & facilities on the estate** will be closed during this time and will only re-open on the morning of 17 April 2020.

Following the President's announcement, the impact of the lockdown at San Lameer shall be:

Country Club

Golf Course, mashie course, halfway house, bar lounge and Proshop will be closed.

There will be skeleton staff doing the minimum maintenance on the essential turf of the golf course only. All normal work will be suspended from the evening of Thursday, 26 March 2020 until the morning of 17 April 2020.

Offices

Estate Office, Estate Reception, Library, Leisure Desk, Villa Sales & Villa Rentals offices will be closed.

Contact may be made with the Homeowners Association during the lockdown period as follows:

- General enquiries – Pine pine@sanlameer.co.za & Dawid dawidm@fidelitysecurity.co.za
- Security – Dawid dawidm@fidelitysecurity.co.za / 082 431 7444
- Water & electrical services – Deon maintenance@sanlameer.co.za / 082 336 8127
- Gardens & Grounds – Brett on 082 463 4611 / Dawid on 082 431 7444 / Deon on 082 336 8127

Guest Bookings & Homeowner Arrivals

New Bookings

Members must please notify their guests that no new short-term rental bookings will be processed as of Tuesday, 24 March 2020 at 10pm at Estate Reception.

Existing Bookings

Please note that owners should ask their rental guests to vacate their villas with in time to avoid the lockdown from midnight, Thursday 26 March 2020. Alternatively, the rental guests will be compelled to reside on the estate if they choose to stay during the entire lockdown period.

Homeowner Arrivals

Homeowners that want to reside on the estate during the lockdown period, to arrive prior to the commencement of the lockdown, that is before midnight Thursday, 26 March 2020. It will then mean a stay until the lockdown is lifted.

Visitors

Security will not grant access to any day visitors of the homeowner residing on the estate over this lockdown period as it will be in contravention of the national declaration.

Leisure Facilities

All leisure facilities will be closed: Squash Courts, Tennis Courts, Swimming Pools, Gym at the Spa, Restaurants, Mountain Bike Trail, Beach Bite, Bowling green, children play areas, dune trail, lagoon viewing deck, sea viewing deck, bird viewing dam, fishing dam, lagoon, etc.

Hotel

San Lameer Resort Hotel with all facilities offered including their restaurant will close on Thursday, 26 March 2020 at 17:00pm.

Spa

Camelot Spa will be closed.

Maintenance

Maintenance office closed. Skeleton staff on standby for emergency and water/electricity related matters.

Leitch Landscapes

Skeleton staff will be employed for refuse removal on Mondays, Wednesdays and Fridays, as well as basic maintenance of common areas. For the remainder, the garden services will be discontinued.

San Lameer Superette

Ramsgate Spar will be able to deliver directly to the Villas. Refer attached for details. Whilst it refers to Ramsgate Spar, the same procedures and rules will apply to San Lameer.

The Superette was scheduled to close on Thursday, 26 March 2020. Mr Peter Versfeld of Ramsgate Spar has decided for the Superette to remain open until Monday, 30 March 2020, end of business day. This is in order to establish whether there is enough support from the owners in residence to keep the Superette open for a longer period (after Monday), as 70% of its income is generated through the support of contractors and staff on the estate, which will now not be the case.

A final decision will be made by Mr Versfeld by Monday, 30 March, and will be communicated to homeowners on the local notice Whats-app group. If you would like to be added to this group, please whats-app your contact and villa number to 0799438237.

Contractors

Access is suspended to all contractors, sub-contractors and general staff.

Private Domestic

Private domestics of a homeowner need to be notified that the estate will not allow entry during this period. Please inform them of the lockdown period and ensure that their last working day is on Thursday, 26 March 2020.

LaMain Cleaning services

LaMain Services will be closed and will **NOT BE ABLE TO PROVIDE ANY SERVICE TO VILLAS.**

General

Please kindly note that in line with the President's instruction everyone must remain in the confines of one's villa as much as possible and only leave one's villa to undertake essential trips outside your villa such as to get food, seek medical care or supplies.

There is no need for panic, as lockdown does not mean a shutdown. You will still be allowed to get to shops and access essential goods and services, but in small numbers. It is, however, up to all of us to minimise our movement. When leaving your home try and go out alone, plan your trip and get in and out of your

destination as quickly as possible. Practise hygiene when you go out, wash your hands when leaving home, do so again at your destination and before you depart for home.

Security

Security will be the only department functioning as per normal. All security measures are heightened with:

- Increased patrols of the estate roads;
- Control of the Estate access and egress points

You are more than welcome to contact Mr Dawid Malan, Security Manager - 082 431 7444 for any urgent matters.

A quote of encouragement during these trying times:

"I call on all of us, one and all, to play our part. To be courageous, to be patient, and above all, to show compassion. Let us never despair. For we are a nation at one, and we will surely prevail."

President Cyril Ramaphosa

Management kindly urge you to follow the Health & Safety Guidelines and restrictions as implemented by government.

Together we can slow the spread of this pandemic.

Safe Regards,
San Lameer Estate